Australian Government
Australian Taxation Office

12/02/2025

Digital Service Provider Operational Security Framework

Letter of Confirmation - Category A

This letter is to confirm that the Digital Service Provider (DSP), **2cloudnine Pty Ltd** and its Product (**2cloudnine Payroll**), have demonstrated and met the ATO's Operational Security Framework (OSF) and are compliant against the security controls listed below.

- ✓ Audit Logging
- ✓ Multi-Factor Authentication
- ✓ Certification (Independent Certification against ISO 27001:2022)
- ✓ Data Hosting
- ✓ Encryption Key Management
- ✓ Encryption at Rest
- ✓ Encryption in Transit
- ✓ Entity Validation
- ✓ Personnel Security
- ✓ Security Monitoring Practices
- ✓ Supply Chain Visibility

See DSP Operational Security Framework for further information on the requirements.

The next review date for **2cloudnine Payroll** is **February 2026**.

If you would like to confirm the validity of this letter, please email DPO@ato.gov.au.

Digital Partnership Office
Operational Security Framework Team
Australian Taxation Office